


MILTON-FREEWATER
PUBLIC LIBRARY
ALSP REVIEW 2022-2023
DIRECTOR LILI SCHMIDT

GOAL #1




- **Goal:** Provide a safe library that can be monitored by closed-circuit cameras so that library staff can monitor patron activities from the circulation desk.

FAIL! Due to a need to replace the HVAC unit in the library, those \$16,000 in funds were allocated towards the \$39,000 cost of a new one.

GOAL #1 TAKE TWO: FEMININE HYGIENE PRODUCTS

COMMUNITY NEEDS: A donation of feminine hygiene products was made by staff to put in our public restrooms. Within a few days, people were coming in and asking about them, having heard they could get “free tampons” at the library. Realizing not every girl or woman has access to these items, we determined there was a need for them.





GOAL #1: FEMININE HYGIENE PRODUCTS


I contacted local stores to ask for donations of products:

- Milton-Freewater Safeway gave us \$25 in free tampons and pads
- Walla Walla Plaza Safeway donated several hundred dollars worth of discontinued items.

After making them available as individual items and take-home bags I realized we needed a more consistent supporter of the project and enlisted the help of the Friends of the Milton-Freewater Library

Friends have pledged to donate money as needed to continue this project.

We give away approximated 15 individual items and 10 packs per week.



GOAL #2 SPANISH LANGUAGE COLLECTION

- **Goal:** Expand current Spanish Language collection to contain more high-demand items and increase circulation of Spanish Language materials




Community needs to be addressed: Community is nearly 52% Latino and our use of Spanish Language materials is low.






GOAL #2 SPANISH LANGUAGE COLLECTION

- We purchased new books with little success.
- We MOVED books/DVD's to new locations with greater success.
 - We integrated the bilingual picture books from Spanish Collection to the English picture book section and increased circulation.
 - We moved Spanish DVD's from the front desk area to the Spanish Section and increased check outs from 0 to 5 a month.

GOAL #2 SPANISH LANGUAGE COLLECTION NOT A HUGE SUCCESS...YET!

Circulation of Juvenile Spanish Materials:		Circulation of Adult Spanish Materials:	
July 2022	5	July 2022	0
Sept 2022	15	Sept 2022	8
Nov 2022	24	Nov 2022	7
Dec 2022	4	Dec 2022	6
Feb 2023	1	Feb 2023	3

We will keep working on it!

GOAL #3 SURVEY TIME!

- **Goal:** Assess Community Needs and Accumulate Meaningful Feedback
- **Objectives:** Create a book mark survey to put in every patron's books at check out for at least 6 months.
- **Objectives:** Evaluate our areas of expertise, our areas in need of improvement.
- **Objectives:** Make changes and improvements as needed.

THINGS I LEARNED ABOUT SURVEYS:

No one likes them!
In 6 months, we handed out a survey to every patron we helped and got 47 surveys returned.

People over 60 are the most likely to respond!
0-18: 2
19-39: 6
40-60: 9
60+: 27

And...one... more thing....

MILTON-FREEWATER PUBLIC LIBRARY FEEDBACK

(Please circle your answer)

Your Age:

0-8 9-39 40-59 60+

Adult Library Collection:

Great Good Okay Poor

Variety of Events for Adults:

Great Good Okay Poor

Children's Library Collection:

Great Good Okay Poor

Variety of Events for Children:

Great Good Okay Poor

Library Technology:

Great Good Okay Poor

Customer Service:

Great Good Okay Poor

Availability of Staff:

Great Good Okay Poor

Appearance of the Library:

Great Good Okay Poor

Overall Library Experience:

Great Good Okay Poor

See other side →

MILTON-FREEWATER PUBLIC LIBRARY FEEDBACK, cont'd.

What do you love about us?

Return to the Library please!

PEOPLE LOVE US!!



MEANINGFUL FEEDBACK

- Customer service is top notch!
- Lots of things we can't fix (flooring in hall needs \$30,000 refinishing job, online catalog isn't user friendly)
- Things we can fix: add more large print items, more Christian-based movies, more inspirational fiction.



NOT-MEANINGFUL FEEDBACK

- More Robert B Parker books (we have 37 of his 40)
- Less adult baking classes (we've never had one at all)
- "Need a quiet room"...we have two study rooms and a free cozy meeting room.
- Ability to order books from other libraries...



PARTNERSHIPS



THANK YOU,
BOARD MEMBERS AND HEATHER
FOR ALL YOUR SUPPORT TO
YOUR COMMUNITY AND YOUR
LIBRARIES!