

Annual Library Service Plan FY 2023-2024

Milton-Freewater Public Library

**Library Vision:** The library will help shape a community where everyone is safe to learn, play, create, and belong.

**Goal:** Assess Community Needs and Accumulate Meaningful Feedback

**Community needs to be addressed:** We serve such a wide variety of patrons in terms of age, race, culture, socioeconomic status, spoken language, etc., that it's important to evaluate and address our Community Needs.

**Objectives:** Create a book mark survey to put in every patron's books at check out for at least 6 months. COMPLETE

**\*Objectives:** Create a simple survey to give to community members during outreach. First round of bookmarks were for established patrons and library users, this will help us reach people who aren't already IN the library.

**Objectives:** Evaluate our areas of expertise, our areas in need of improvement.

**Objectives:** Make changes and improvements as needed.

**Goal:** Expand current Spanish Language collection to contain more high-demand items and increase circulation of Spanish Language materials

**Community needs to be addressed:** Community is nearly 52% Latino and our use of Spanish Language materials is low.

**Objectives:** Target reasons for low circulation. Are the items not relevant? Is the community not aware of the library Spanish Collection resources?

**Objectives:** Outreach to greater numbers of the Latino community by visiting public events and migrant housing locations.

**Goal:** Create a cozier story time area with built-in risers with seating for parents and children.

**Community needs to be addressed:** Story Time is very popular and valued by families of preschoolers, however children seated in the middle carpet with parents at the sides creates issues with children running off.

**Objectives:** Evaluate area with Public Works person who is familiar with carpentry and establish his ability to add that into said location and likely cost.

**Objectives:** Design and build new seating area with library funds.