

Umatilla Public Library

Annual Library Service Plan – FY 2022-23

Library Vision for the Future:

This year, the Umatilla Public Library's focus is on outreach and continuing education. Specifically with the Spanish speakers and teens in our community. We hope that our goals for this year will build a strong connection with these groups so that we can have a lifelong relationship.

1. Goal #1: Spanish Outreach

Community Needs:

- Need for resources and services in Spanish
- Need for programs and events

Priorities:

- To build a relationship with the Spanish speakers in our community

Year 1 Activities:

- Partner with local organization like Head Starts and the Umatilla School District to survey and assess the population's needs
- Revamp our current Spanish adult and young adult collection

Year 2 Activities:

- Take suggestions from the data collected on surveys to create programs, events, and resources that fill the needs of this population

Year 3 Activities:

- Continue building partnerships with organizations that support and serve Spanish speakers

2. Goal #2: Development of Teen Services

Community Needs:

- Need for teen services, activities, and programs dedicated solely to the teens in our community

Priorities:

- Appoint a teen representative to our Library Advisory Council to solicit feedback from peers and act as a teen liaison to the LAC.

Year 1 Activities:

- Appoint a teen representative to our advisory council
- Create a teen program with the help of our teen representative
- Begin surveying to gather data on programs, events, and resources that teens may need and want.

Year 2 Activities:

- Start implementing suggestions gathered from survey data
- Create a teen council

Year 3 Activities:

- Maintain a good relationship with the teens in our community by continuing to improve our resources and services provided
- Staying up to date with the latest trends

3. Goal #3: Computer Literacy Classes for Adults

Community Needs:

- Need for basic computer skills. From accessing the internet, to composing an email and printing

Priorities:

- Develop literacy classes geared towards adults

Year 1 Activities:

- Begin by offering a basic skills course. Patrons' will learn basic terminology, how to access the internet, word basics, and how to create and access their email.
- Begin surveying to gather more information about what patrons in our community would like to see come from these courses.

Year 2 Activities:

- Continue to develop courses by partnering with an IT specialist that can provide more advanced courses

Year 3 Activities:

- Our goal is to continue to provide these classes for as long as there is a need in the community