

Annual Library Service Plan FY 2020-2021

Milton-Freewater Public Library

Library Vision: The library will help shape a community where everyone is safe to learn, play, create, and belong.

Goal: Provide elderly and disabled residents within the city limits an opportunity to get books delivered at home.

Community needs to be addressed: Not every person in the community is able to come to the library because of age, disability or other issue. Many patrons want to have access to library items, but aren't able to get to the library.

Objectives: Create a basic list of qualifications for patrons to receive this benefit and an outline of implementation.

Objectives: Engage library volunteers through a press release who are willing to deliver books to elderly and disabled residents who are unable to reach the library themselves.

Objectives: Create simple check list of books/authors available to patrons through our library or Sage System for patrons to choose from.

Objectives: Do a press release to initiate to elderly and disabled residents to register with us for book drop offs.

CHANGED GOAL:

Community needs to be addressed: Due to COVID-19 we are not able to meet in person for Summer Reading activities and children may not be able to participate in reading goals and free books due to the inability to come to the library.

Objectives: Include as many children as possible in the summer reading program by sending out a mass text through the Milton-Freewater Unified School District text system to notify families that summer reading program will be taking a modified form and our number to contact us for information.

Objectives: If children cannot safely come to us at the library, we will go to them by going to different Free Lunch Bus drop sites at least 3 days a week to give free books and craft packs.

Objectives: Fund the summer reading program by securing grant funding and community business donations specifically to offer free books to children at these Free Lunch Bus drop sites and final summer reading prizes, and to purchase craft supplies to these children get crafts.

CHANGED GOAL:

Community needs to be addressed: Due to COVID-19 patrons have not been allowed in the library since March 18, 2020 and people need access to books.

Objectives: Patrons need information on how to access curbside service (which has been provided 3 of the 6 months of closure so far), and how to access eBooks through Libby. Information was put out repeatedly on social media, information was emailed to patrons with active email addresses on their accounts to contact the library for details.

ON HOLD Goal: Provide a safe library that can be monitored by closed-circuit cameras so that library staff can monitor patron activities from the circulation desk.

Community needs to be addressed: Patron want to feel safe and secure in the library and with a camera monitoring system we can make sure all patron behavior adheres to public decency standards and our patron conduct policy.

Objectives: Create a plan of location for security cameras in the library.

Objectives: Contact multiple local security companies and secure quotes on prices for the cameras.

Objectives: Secure grant funding to pay for the project and implement it.

ON HOLD : Goal: Have immigration classes or information sessions for members of our community.

Community needs to be addressed: Access to information for new immigrants, refugees and residents without permanent residency.

Objectives: Locate lawyer or person with valid experience with helping people with immigration statuses.

Objectives: Host 2 classes open to the public to educate immigrants on how to obtain legal status or permanent residency.