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### Library Services Beyond the Beaten Path

Refreshing our spaces  
and our services

Re-opening and Spring  
Cleaning—what changes  
do we want to make?

Please sign into the chat – Name, Library – Thanks!



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## Agenda

- 8:30 – 9:00: Registration
- 9:00 – 9:30: Introductions: Name, Library, Something new your library did over the last 2 years
- 9:30 – 9:45: Break
- 9:45 – 10:45: Spark Joy Charlotte's Shannon Huneycutt's Recorded Presentation
- 10:45 – 11:00: Break
- 11:00 – 12:00: Q & A with Shannon Huneycutt (live by Zoom)
- 12:00 – 12:30: Lunch
- 12:30 – 1:00: Beanstack Overview – Rebekah Garrety
- 1:00 – 1:15: Break
- 1:15 – 1:45: Community Needs Survey & UCSLD Update
- 1:45 – 2:50: Refreshing the Library – Breakout Rooms
- 2:50 – 3:30: Closure



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## Introductions


- Name
- Library
- What is something new your library did over the last 2 years?




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## SHANNON HUNEYCUTT

Certified KonMari® Consultant, Organizer, Speaker




Shannon Huneycutt is the founder of Spark Joy® Charlotte and certified Silver level KonMari® Consultant trained by tidying expert Marie Kondo. Marie is the author of *The Life-Changing Magic of Tidying Up* and the creator of the KonMari Method®, which is a style of tidying focusing on decluttering and organizing your space by keeping only those items you love.



KonMari Gold Consultant


*"The moment you start, you reset your life."*  
~ Marie Kondo

Spark Joy Charlotte



### Mission


To provide you with the necessary skills needed to maintain a tidy home for life. Through the KonMari Method® you will visualize and create the space you've always dreamed of as you learn what truly Sparks Joy®.



sparkjoycharlotte.com

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# Break!



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## Beanstack Overview – Rebekah Garrety



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Break!



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## From the UCSLD...



- Community Needs Assessment
- ALSPs/ Strategic Plans
- Agreements for Library Service

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## Community Needs Assessment



- As a Resident:  
<https://forms.office.com/r/MKWRddQKQU>
- As a Library Staff Member:  
<https://forms.office.com/r/CugZP75wje>
- From your library patrons' perspective:  
<https://forms.office.com/r/MEnnBS41vF>

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## Refreshing the Library

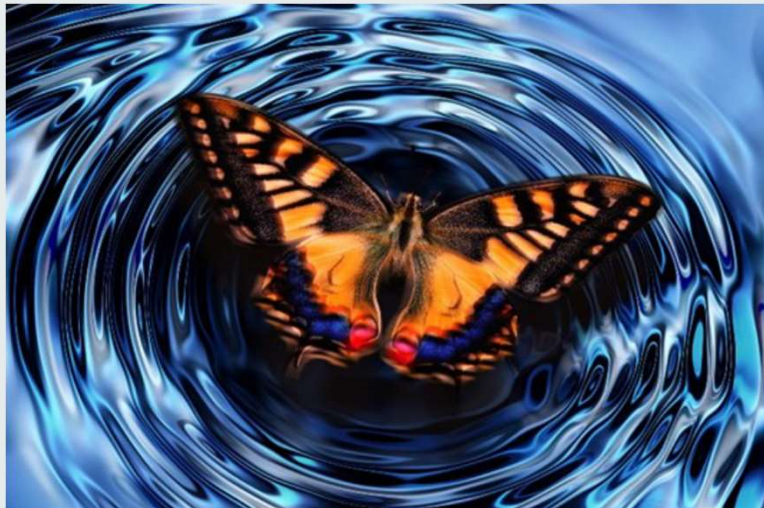


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Policies – For All Staff

**Collection Development** –  
Request for  
Reconsideration

**Cybersecurity** –  
Tips for protecting  
your library data



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## Collection Development – Request for Reconsideration

- Philosophy – emanates from all our current and potential customers
  - Builds a generous world view
  - Extends our welcome
  - Check personal biases at the door
- Policy
- Request for Reconsideration – Process & Form
- Practice
- Designated Review Person or Committee – aligned with policy
- Educate the Library Board and other decision-makers



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## Cybersecurity – Tips for protecting your library data

- Know your cybersecurity policy
  - What do you need to do to safeguard data?
  - Update applications regularly
  - Change passwords
  - Two-factor authentication
  - Regular backups
- What do you need to protect?
  - Websites, ILS, Staff Computers, Patron Computers, Network, Stored Data, etc.
- What is your organization's plan in case of breach?
  - Who do you call?
  - Patrons may want to know how you are protecting their information



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## Sprucing Up Your Library's Interior

- Step 1: See with your customers' eyes
- Step 2: Remove barriers
- Step 3: Use less for more impact
- Step 4: Unclutter
- Step 5: Clarify
- Step 6: Capitalize on assets
- Step 7: Zone your interior
- Step 8: Create variety
- Step 9: Lighting shapes a space
- Step 10: Embrace color



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### MODERNIZE YOUR LIBRARY'S SPACE

It's easy to make your library into a modern, welcoming space for users, even with few resources. Involve your community and follow these four easy guidelines.



#### MAKE IT FRIENDLY

Design a place where people will want to stay – open, bright, colorful and comfortable.



##### COLOR

Fill the walls with posters and children's artwork.



##### LIGHT

Make use of windows. Seating near natural light.



##### COMFORT

Comfortable furniture. Cushions and blankets. Soft carpet. Children's corner.



#### MAKE IT ABOUT LEARNING

Libraries are places to encourage exploration, discovery and creativity.



**PLACES FOR GATHERING AND INDEPENDENT WORK**  
Seating for collaboration, such as chairs placed in circles and quiet, individual spaces.



##### PLACES FOR CREATIVITY

Objects for playing, drawing and building.



##### A PRINT-RICH ENVIRONMENT

Text, labels and words everywhere. Friendly signs welcome and guide exploration.



#### MAKE IT EASY

Users appreciate the library most when what they need is easy to find and use.



##### EASY SHELVES

Placed at users height.



##### DISPLAY FOR DISCOVERY

Face books out, more than 40% of shelf space used means clutter and books hard to find.



##### HUMANIZE TECHNOLOGY

Accessible throughout at heights for children and adults. Visible to librarians so you can help new users.



#### MAKE IT ADAPTABLE

Use a small space best by changing it for changing needs.



##### MOVEABLE SCREENS AND BARRIERS

For private or separate space when needed. Use wheels.



##### BOXES AND BINS

Books sorted by topic, level. Small, mobile containers.



##### ZONE THE LIBRARY

Spaces for kids, for reference, for meeting, for quiet reading.

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What changes could you make to refresh your library?



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Thank So Much!

Evaluation link will be  
emailed to you.

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