

# Annual Library Service Plan – FY2020-2021

## *Pendleton Public Library*

### Library Vision for the Future:

*Enrich quality of life and build a robust community through engagement and lifelong learning.*

1. Goal: Improve access to basic human services.

**What community needs are you addressing:** A technology barrier exists preventing patrons from accessing services such as SNAP, WIC, unemployment, and childcare reimbursement. This barrier also limits a patron's ability to search for work and be competitive in the application process. A need exists for computer literacy courses, access to technology that can be taken home and face to face interaction with representatives from the services listed above.

**Priority(ies):** Adult learning

### FY2020-21 -

- Remove current computer desks and replace with classroom seating that faces one direction
- Replace current public use computers with new PC's
- Partner with DHS to offer courses that cover what is needed to apply for different services and offer onsite assistance for those working through the claim and application process
- Offer bi-monthly technology classes
- Provide quarterly job search skills class, including mock interviews and feedback with local employers
- Offer Google Chromebook checkouts as well as WiFi hotspots

2. **Goal:** Lead a robust teen services program.

**What community needs are you addressing:** This community has few opportunities for those in grades 6-12 that are not built on a religious foundation. A need exists for free teen services that are creative, promote lifelong reading, and encourage library use.

**Priority(ies):** Teen Services

**FY2020-21 -**

- Increase participation in current teen council
- Host 6 teen programs a year
- Work with home school association to offer information literacy courses and library skills class for grades 6-12
- Enlist teen council to volunteer at library and PFOL events to increase their sense of buy in

3. **Goal:** Create a welcoming atmosphere that encourages patrons to take pride in their library.

**What community needs are you addressing:** The library has a laundry list of deferred maintenance, such as weeding, collection development, replacement of aging equipment and furniture, etc. There is a need to bring us up to date with libraries of our size and service population.

**Priority(ies):** Improving the physical appearance of the library and quality of materials.

**FY2020-21 -**

- Weed Adult Non-Fiction
- Weed Adult Fiction
- Weed the children's collection

- Replace and rejuvenate aging collections
- Transform the meeting room into a themed reading room that is appealing to patrons
- Set parameters for the Special Case Room collection and implement them
- Make staff workroom functional