

ID	I learned new concepts to enhance my work at the library.	I feel that libraries have excelled over the last year in working through the pandemic.	Name three things you learned during the breakout sessions.	Overall, how would you rate the session by Donna Cohen - Helping Your Patrons Deal with (Mis)Information?	Would you recommend the session by Donna Cohen - Helping Your Patrons Deal with (Mis)Information?	Do you have any additional comments about the session by Donna Cohen?
1	4	5	Diversity audits can help with personal reading goals. Just talking with other librarians can generate ideas. Asking questions of our collections help us build better collections.	Very Good	Yes	So good!
2	4	4	#1 we have some amazing staff #2 reminders to look for fake or misleading news	Good	Yes	Her voice was sometimes hard to hear
3	5	5	Identifying fake news, how we are important to our community and how to keep the sanity from turning into insanity!	Very Good	Yes	Great clues for finding "fake news"
4	3	4	1. websites for follow ups 2. Ideas for publicity 3. The Dollar store is still the place to go for craft items	Fair	Maybe	no
5	4	5	Learned more about how to look out for fake news. How to deal with Challenged material better.	Very Good	Yes	N/A
6	4	4	1. Facebook is the best format to get information to patrons. 2. One of the best ways to navigate Evergreen reports is to start by figuring out what you want to know and determine if you need a count or a list. 3. A paint kit can be very basic to be successful.	Very Good	Yes	She is a very well informed speaker and it is a very important topic that she presents very well.
7	4	5	how to involve ourselves more with the community, some of the crafts and how easily they can be done, and not to waste time on some stuff that may not be working for your library ex: virtual storytime.	Good	Maybe	no
8	4	4	1. doing story walks 2. simple craft kit ideas 3. how easily sound and visuals can be altered to create "deepfakes"	Good	Yes	This information needs to be taught in the schools! It seems many students tend to accept whatever they hear or see on the internet that is presented as if it is real or true.

9	5	5	<p>That Facebook is really the best social media platform for libraries. That a lot of useful information can be easily obtained from Evergreen reports. That a diverse library collection is both a window and a mirror.</p>	Very Good	Yes	Shared this information with my library board.
10	5	4	<p>I learned about the Reports webinar found on the website, what the non-excel report formats look like (only used graphs and excel previously), and a couple of techniques for diversifying a collection (works best if you have a table to document the overall diversity of the collection. *I had to leave at the beginning of the third breakout room because I was responsible of picking up our library's lunch order and I didn't want our staff to have too short of a lunch.</p>	Very Good	Yes	<p>This is a class that I've ALWAYS wanted to provide our patrons with here as information literacy is just as important as having access to it (in my opinion). Watching her presentation was great for demonstrating how one may go about this and I truly appreciate the time and effort she put into creating her slides and touching on each segment with such professionalism. I do think that she could have spoke a bit more about determining whether someone was making a comment or conversing with staff about something as opposed to them actually seeking information because as librarians building relationships with our patron base is more important than ever these days. An example would be if a patron begins a conversation with me about how the bible states the universe was created, I wouldn't disagree and point to the big bang theory, or vice versa. Not the best example but being a 'socialist' myself, I hardly ever agree with patrons here in Pendleton, and I thought I have to hear them bring up QAnon and other social theories at the front desk without telling them there's all this information that rejects this ideal. Anyway, this can a be a slippery slope if not tread carefully enough BUT like I stated, information literacy is very, very important these days. Sorry for the rant but great presentations like these provoke discourse. :D</p>

11	2	5	How to enhance the patron experience of their local library through crafts, youtube, and Sage.	Poor	No	The majority of the links provided in the presentation were partisan in nature and I would not be comfortable promoting them as neutral resources. For example, an ideological climate change website is not a neutral or logical resource for information on Covid-19. Presenting such a site to a patron who is skeptical of or challenges such ideology may find this source to be inherently biased. Additionally, it is an inappropriate resource for health concerns, as an actual medical based site makes the most sense.
12	5	5	I learned about quick reports from Evergreen, easy summer craft ideas that I can match up with story times (I was definitely overthinking my craft kits and this helped to show me how simple and inexpensive they can be), and I learned more about social media outreach and promoting library services online. I really enjoyed these breakout sessions where librarians that have experience in certain areas were able to share their expertise and Dea was able to share some resources.	Good	Yes	N/A

13	4	5	<p>1. Basic info on how to do a diversity audit</p> <p>2. When considering library items for diversity, be sure not to have everything focused on strife; include positive books as well.</p> <p>3. I didn't know it was such an involved process for removing an item from the library.</p> <p>4. "Adults like crafts kits as much as kids do; provide them for everyone."</p>	Fair	Maybe	<p>I am conflicted. I thought it was good, but was very aware it was presented from a liberal outlook. I think most library people share her progressive outlook - including me - but not everyone. I became aware that at least one person was offended and I can understand that. I honestly don't know what to do re this issue.</p> <p>This isn't a reflection on Donna as a person. She was a good speaker and provided lots of resources.</p>
14	5	5	<p>How to do a diversity inventory, some ideas for new craft kits, and how to approach a situation where a patron is upset by a book in the collection.</p>	Very Good	Yes	<p>It was great to learn about all the resources and methods for fact checking!</p>
15	3	3	<p>Learned how to do a YouTube video</p> <p>Learned how to use social media better</p>	Very Good	Yes	<p>I appreciate her level head approach to things, takes some of the emotion out of situations and makes viewing issues more objective. Very impressed with her research approach.</p>
16	4	5	<p>I learned how to create a youtube video, more craft ideas, and how to diversify the content in the library</p>	Very Good	Yes	<p>to be completely honest, at first (sarcastically) I thought to myself, "great... this should be interesting..." but it was very interesting and informative!! I felt like it went by quickly and really enjoyed learning about detecting misinformation. She did a great job! I event went home and told my husband about her :)</p>
17	4	4	<p>How to use the reports!</p> <p>How to do a diversity audit of the collection</p> <p>How to best manage social media</p>	Very Good	Yes	<p>I loved it! When we have in-person events again I would love to have her present for our library!</p>

18	4	5	All libraries go above and beyond for their patrons.	Good	Yes	none
19	5	5	Diversity	Very Good	Yes	Very helpful information
20	5	5	1. How to connect with our patrons through social media 2. Fun ways to engage our kids and teens through grab and go craft kits 3. How to start a YouTube channel	Very Good	Yes	no
21	3	3	How to better utilize Dea and sage.	Good	Yes	I wish she would have been in the morning. I feel would could have done without the first speaker

Important ideas were clearly stated and explained	Presenters responded effectively to questions and comments	Overall, I found the in-service valuable.	The registration process was easy	Time allowed for the in-service was	The most useful part of the training was:
5	5	5	5	About right	Opportunity to hear from colleagues
5	5	5	5	About right	Fake News
5	5	5	5	About right	Sharing info with other librarians
4	4	4	5	About right	the websites that were suggested
5	5	5	5	About right	How to be on the look out for fake news
5	5	5	5	About right	The most useful will be the art kits. They are simple and I can get assistance from students in putting them together. The pictures were very helpful and also the samples. Thank you for not making us reinvent the wheel!
5	5	5	5	Too long	the breakout rooms where we got switched, the diversity audit was very helpful.
4	5	5	5	About right	Dea's explanation of Evergreen reports was most informative for me, even though as a part-time staff member I have never had occasion to create any reports.

5	5	5	5	5 About right	Break out sessions and presentation by Donna Cohen.
5	5	4	5	About right	The Misinformation Presentation.

4	5	3	5	Too long	Learning how other libraries handled the pandemic.
5	4	5	5	About right	I particularly enjoyed the breakout sessions. I feel that the topics presented during that time will be something I am able to utilize regularly and will help me improve my library services.

4	4	4	5	Too long	Hearing from colleagues about how things go at their library. For example, I really enjoyed hearing about the craft kits and how different libraries are functioning through the pandemic. I also liked hearing about Kristin Williams's diversity audit.
5	5	5	5	About right	The misinformation session.
3	3	3	3	About right	Donna Cohen by far.
5	5	5	5	About right	The breakout sessions, and also donna cohen's session.
5	5	5	5	About right	I really liked info about the diversity audit by Kristen.

4	5	5	5	About right	Breakout sessions
5	5	5	5	About right	I learned that I have a library superpower. I had never thought of that possibility.
5	5	5	5	About right	Getting to interact with other library staff and sharing our experiences through the pandemic
3	3	3	4	Too long	Breakout sessions

What change(s) would you make to improve this in-service?	Other trainings or speakers you would like to see	Additional Comments
Looking forward to being in person	Nancy Pearl, RA for all, SOL	
When sessions change have a timer so we know they are changing	I would like us to join with OTLD	
None	Whatever is useful	
nothing! IT was great!	More diversity trainings	Thank you I really enjoyed it!
if possible have it in person next time	N?A	N/A
The first speaker talked fast and it was a lot to process right off the bat in the morning. Part of it could be that we were not in person and it is harder for me to focus on a screen rather than a "real" person. A change to improve future in-services, have first speaker talk slow because our brains are still waking up in the morning.	Health for our brain and bodies, connecting reading with health and success.	I applaud the undertaking of an in-service. Lots goes into the planning and I appreciate all that contributed to its success. I always come away with a few nuggets that I can use. Thank you!
Maybe not as long, you start to be kind of worn out at the end	NA	NA
Some of us had trouble figuring out how to interact on Zoom during breakout sessions. For example, my partner for the one-on-one session was unable to hear me for several minutes until she discovered that she needed to turn her computer speaker volume up. Maybe the packet could include a "Zoom Session Checklist" of things to check at the beginning of a Zoom session. That might help minimize lost time for those of us who aren't as familiar with the technology as others.	I'm amazed at the interesting topics we enjoy every time. I have no idea what to suggest, but I'm glad you all have good ideas!	I certainly enjoyed the information. It was my first time attending a Zoom meeting. Thanks to all responsible for planning the day!

None come to mind.	Authors	
<p>Longer lunch period but since it was via Zoom I thought we managed time very effectively so this would be asking a lot. Obviously, I would prefer to participate in-person but due to the current circumstances I thought this in-service might be my favorite yet.</p> <p>I really enjoyed that rather than simply acknowledging this land as being stolen we actually had the names of the indigenous people acknowledged as well, as the people and the land go hand-in-hand. That being said, and I do not want to come off as cynical, the land that Pendleton sits on is part of the original treaty land and there was no mention of the Dawes Act which in effect shrunk this specific reservation to an abysmal size. Not that we need to go into too much detail but overall, this entire continent was stolen. Ugh, another rant. My apologies!</p>	<p>There's too many to name.</p> <p>I would love to hear Jeana Menger (Oregon MLS Director for Emporia State University) speak about continuing education and hopefully speak to our local librarians about the ESU SLIM program that I am currently enrolled in. I always thought this would be too expensive and time consuming for myself but hearing her speak at the NWILL was what led me to apply for this program and nothing but great things have happened to me, career-wise, since then. Of course, you would need to have a Bachelors degree already so this probably doesn't appeal to that many of our colleagues within the district but with a head count maybe we could provide this to those that do have theirs already or are in the process of completing a BA/BS.</p> <p>And of course Nancy Pearl was a great idea! Awesome story teller!</p>	<p>Thank you!</p>

<p>The beginning invocation was bizarre and unprofessional. It felt like both a confession and penitentially religious public verbal self-flagellation ritual for those who desire to assuage their personal historical-social guilt based on their own skin color. While some indigenous Americans may find such declarations to be less sophistic, others, including myself and my tribal family, find these types of episodes to be pandering and performative. A revised plastic shamanism 2.0 for those who don't want to be accused of cultural appropriation but still seek moral/spiritual legitimacy using other humans and their histories as exotic mascots.</p> <p>Worse, it sends a message to staff members of this minority group that they're on display as totems of moral virtue for those wish to gain favor amongst their ideological peer group. We become living representations of Vaclav Havel's Green Grocer signs, rather than being people who want to get through the day without being reminded certain people find us to be downtrodden victims and in need of their help via platitudinal "acknowledgment."</p> <p>I don't assume ill intent by the sayers of such speeches, however it may behoove those who wish to make them to measure if such speeches really serve anyone other than the person(s) who seek non-professional meaning from such pronouncements. My hope is that consideration is taken remember that your staff/audience is not philosophically insular, and that what may sound helpful or affirming or sufficient in demonstrating constructed equity, may not be so to those one claims to speak for.</p>	<p>Anything fully discerned prior to presentation.</p>	
<p>No changes, but I am exited to meet in person in the future! I struggled a little at the start with stubborn laptops and several times my internet quality was not so good.</p>	<p>Grant writing workshops, teen programming or outreach, more peer taught programs like possibly book mending or library binding.</p>	<p>Thank you for the time you all put in to make this a great in-service! I enjoyed it very much and appreciated it. I feel that when we get a little worn out something like this is just what we need to motivate us to keep going. Thank you!</p>

<p>A little bit shorter. Maybe end at 2.</p>	<p>I'll think about this.</p>	<p>I have to say that I was put off by the land acknowledgement (which I'd not heard of before). It's important to acknowledge that white people (of which I am one) live on stolen land, but learning more about history is a pretty weak commitment to pair with such an acknowledgement. Someone called it "virtue signaling" and was upset by it. What *bold* action and recompense will be committed to?</p> <p>I realize that Stephanie Chase was reading what she has been asked to read by, probably, the state libraries so this isn't a personal comment about her. The rest of her presentation was fine, and I enjoyed the breakout session that went along with it.</p>
<p>Ability to choose more breakout sessions.</p>	<p>How to get teens in the library and reading!</p>	
<p>I would strive to keep political views or themes out of the training. The morning speaker crossed lines that I was not impressed with. I would have way more training on the latest and greatest approaches to running a public library in these trying times. Which should include rural libraries that have had good success reaching the patrons and sharing that.</p>	<p>I would like to hear more from Donna and other trainings like what she provides.</p>	<p>Thanks for the lunch stipends</p>
<p>Just for myself, I didnt really know anyone, as this was my first in-service, so there were a few moments when I felt a little awkward and pressured to talk.</p>	<p>maybe something like this one: Mental Health First Aid and Trauma-Informed Approaches for Libraries</p>	
<p>Zoom is hard...the need to mute, people not being comfortable with technology.</p>	<p>Not sure!</p>	<p>Thank you to everyone who helped put this together! It was great!</p>

<p>giving more time between breakout sessions so that people can be on time to the next one.</p>	<p>In my opinion we need to also include crafts and speakers related to adults. We always have stuff for kids but for those of us that are in adult services I feel that we are left short with information. I would like to see what other libraries are doing to attract more adults and teens.</p>	
<p>I think the idea of the in-service was very productive, so I would not make any changes to it. I think it gives us the opportunity to all participate with more confidence. At least for me.</p>	<p>Smart Spaces</p>	<p>Thank you!!</p>
<p>none</p>	<p>Specific to community outreach, especially geared towards tweens and teens</p>	<p>Thank you for putting these in-services together. They are valuable to our growth and allows us to reciprocate what we learn into our community.</p>
<p>In person</p>	<p>I don't know</p>	