Hermiston Public Library

Annual Library Service Plan Report FY 2021-2022

1. What were your goals for FY2021-2022? See the attached Goals for FY 2021-2022

2. What are the community needs for which your goals were written?

As young growing community the Hermiston Public Library is interested in the development of young readers and readers of all ages. To assist in this process we strive to enlist the participation of community business's and organizations to incentivize and engage participants with prizes and library programming. Nearly 50% of our community has Spanish speaking family members, and out Spanish language collection is used.

3. What goals did you accomplish in FY2021-22?

Our annual Summer Reading Program was active though not as much as we had hoped, and not to pre covid levels.

We are prepared to offer basic computer skills classes for the community, and will now that the library no longer competes with the city of use of the meeting room, those times will be scheduled shortly.

We had hoped that a collection analysis tool would assist in our effort to improve the Spanish language collection, we have since disengaged from that tool in hopes of finding another that will be more beneficial.

4. Share the challenges, if any, you had in meeting your plan's goals. What changes would you have made to better meet the needs in your community?

The biggest challenge to library use in the past year was recovering from COVID restrictions, lingering fears, frustration, cabin fever, and many outdoor activity opportunities.

5. In what ways did you create access for everyone within your community's zip code area?

The Hermiston Public Library is open to the public 54 hours in the average week. Each month the Director updates the community via KOHU radio station about activities and events at the library. The library has a somewhat active Facebook presence and is using other social media as well.

6. List your partners, including the UCSLD and other District libraries, with a brief statement about how you worked together to accomplish your goals.

Walmart Distribution Center
Walmart Store
Dairy Queen
OSU Extension Service
Friends of the Hermiston Public Library
Umatilla County Historical and Cultural Society
Good Shepard Community Hospital
Agape House

7. What actions did you take this last year to increase awareness of UCSLD support of library customers?

The web page links to the Districts web site.

8. Outside of current financial support, in what ways can the UCSLD continue to support district libraries' staff members and customers?

A review, similar to the funding distribution study, which will address the appropriateness of 20% funding to district uses.

Hermiston Public Library

<u>Library Vision for the Future:</u>

The City of Hermiston has the following Vision Statement: - *The City of Hermiston aspires to support an excellent community. We strive to provide courageous leadership to create an inclusive community while providing an affordable, livable and growing economy.*

The Library mission statement is.

To provide to the public, in a friendly and courteous manner, timely access to information, and exposure to cultural events, for the purpose of learning, self-development, or life enhancement. Because of the severe restrictions of COVID I expect much of the year will be spent establishing norms, both old and new.

1. **Goal**: Create Young Readers: Early Literacy

   Year 2021 – 2022
         Condust a program that engages those willing to participate in SRP..

   Year 2022 and beyond activities – .
         Increase active participants over the privious year.
         Increase by 5% SRP participation

2. **Goal**: Know Your Community: Community Resources and Services.

   Year 2021 – 2022. The Library will adapt and change its monthly newsletter to find value for those who are interested.

   Year 2022 and beyond activities – Provide basic computer skill classes for our community.

3. **Goal**: Improve the quality of Spanish language services offered by the library.

   Year 2021 -2022. Continue to survey the Spanish speaking community to find out what language they read in, and what materials and services they would respond well to.

Year 2022 and beyond activities – Provide basic computer skill classes for our community and other needs as identified by survey results.