

Annual Service Plan Reviews – Echo Library

1. *What were your goals for FY2020-2021?* Please see attached annual service plan

2. *What are the community needs for which your goals were written?* Based on observation and community input we know that we need to be reaching out to the youth k-6 and our best avenue pre-covid was our good relationship with the Echo School District. Exposing kids to the library and what it has to offer is very much needed, considering library's in the traditional sense are becoming less and less known due to the internet.

Adult programs were noted, as we needed to find ways to reach all ages and engage them anyway possible to encourage family and community involvement. We started up a book club and even with Covid we have seen very good participation. We are hoping as we come out of the pandemic that we find ways to expand that involvement and start to have more family related activities throughout the year.

3. *What goals did you accomplish?* We really didn't meet any of our youth engagement goals, with the exception of being open and available for youth when they had no where else to go during the lock downs. When the youth came in we made sure to keep them engaged and gave them opportunities to do crafts and games, as well as computer access.

The adult program or at least the book club was a success and we met or exceeded that portion.

However, as previously mentioned the family activity nights and engagements were canceled or never took shape due to covid.

4. *Share challenges, if any, you had in meeting your planed goals. What changes would you have made to better meet the needs in your community?* Really, our main challenges were the obstacles that covid presented and we are still working through those now.

5. *In what ways did you create access for everyone in your community?* We were open through most of the lockdowns under a controlled environment, but open to the public. We also bought new computers, provided masks and cleaning supplies for community members.

6. *List your partners, including the UCSLD and other district libraries, with a brief statement about how you worked together to accomplish your goals.* We are a very small town, so we really only have community members, and our neighboring town of Stanfield that we partnered with. Echo and Stanfield shared resources and made facilities available for each other when needed. Community members stepped up and help with shelving books among other helpful things.

7. *What actions did you take this last year to increase awareness of UCSLD support of library customers?* We provided book marks that have UCSLD information on them and "how to" information on how to use the library district resources. Also, Anna personally helps patrons access the system and teaches them how to navigate it.

8. *Outside of current financial support, in what ways can the UCSLD continue to support the libraries' staff members and customers.* No, we are good with how communication and operations are currently working.