

# Annual Library Service Plan – FY2018-19

## *Pendleton Public Library*

### Library Vision for the Future:

#### Library Mission

*Enrich quality of life and build a robust community through engagement and lifelong learning.*

#### 1. Goal: K-12 Youth Programs

##### Needs addressing:

The Pendleton Public Library has a very active program for children birth to age 6. For K-12 there is room for improvement. Consistent, engaging, age appropriate, literacy and community building activities are needed.

**Priority(ies):** Focused on establishing/maintaining a lifelong relationship between the youth and the public library.

**Year 1 activities:** One year project.

- Hire Youth Services Librarian
- Create School Outreach Plan
- Divide monthly programming into 8 and Under and 8-12

#### 2. Goal: Training Program

**Needs addressing:** The Library staff has not had any significant training outside of city health and safety requirements and district in-services in quite some time. At this year's annual board retreat the board identified customer service trainings as a need for our staff.

**Priority(ies):** Focused on identifying and providing specific training needed by staff, that will strengthen skills, services, and programs.

**Year 1 activities:** One year project

- Training: Mental Health First Aid
- Training: Trauma-Informed Library Service
- Training: Reference webinars on gale databases and readers advisory

### **3. Goal: Effective Library Board**

**Needs addressing:** The Board of the Pendleton Public Library is stacked with active, engaged, citizen's passionate about the Library. It is time to use these individuals to their full potential.

**Priority(ies):** Focused on committed and effective Board, actively engaged in the governance and planning of the library.

**Year 1 activities:** One year project

- Set board goals
- Create opportunities for library advocacy