

Spring Inservice

April 5, 2019 - 8:30 - 3:00

Pendleton - The Vert Club Room

Name	Library	Pictures? Yes or No
Sharon Reyes	Pendleton	Yes
Kristin Williams	Athena	Yes
James Simpson	Pendleton	No
Rhina Barahona	Milton-Freewater	?
Laurie Nelsen	Echo	Yes
Jennifer Costley	Pendleton	Yes
Kellie Lamoreaux	Umatilla	Yes
Virginia Robley	Umatilla	Yes
Heather Culley	Pendleton	Yes
Cecili Longhorn	Stanfield	Yes
Debbie Baros	Stanfield	Yes
Kathryn Wall	Stanfield	Yes
Takara St Clair	Milton-Freewater	Yes
Lili Schmidt	Milton-Freewater	Yes
Kathy White	Milton-Freewater	Yes
Angie Villegas	Hermiston	No
Pam Johnson	Umatilla	Yes
Kathleen Schmidtgall	Weston	Yes
Maura O'Daniel	Pendleton	Yes
Joan M Mielke-Earle	Pendleton	Yes
Annette Kubishta	Helix	Yes
April Dyntera	Pendleton	Yes
Kimberly Speen	Pendleton	Yes
Kelly Martinez	Hermiston	Yes
Maria Lugo	Hermiston	Yes
Tami Brown	Hermiston	No
Peggy Haines	Echo	Yes
Diane Berry	Echo	Yes
Leeann Baldwin	Hermiston	No
Jeanine Bennett	Hermiston	Yes
Cindy Hawkins	Hermiston	No
Stacey Kinnaman	Helix	Yes
Susan Price	Pilot Rock	Yes
Hilary Stoupa	UCSLD Board	Yes
Monica Hoffman	UCSLD	Yes
Mark Rose	Hermiston	Yes

Audrey Durfey	Ukiah	Yes
Dea Nowell	UCSLD	Yes
Erin McCusker	UCSLD	Yes

Evaluation

Before training, where were you on the skills and knowledge ladder - 1 is low and 5 is high			After training, where are you on the skills and knowledge ladder - 1 is low and 5 is high
1. My knowledge of listening skills			
1		1	
2	5	2	
3	12	3	6
4	10	4	16
5	6	5	11
2. My knowledge of various ideas for adult programming			
1	2	1	
2	10	2	
3	14	3	4
4	5	4	24
5	2	5	5
3. My understanding of safety best practices			
1		1	
2	6	2	
3	13	3	2
4	13	4	15
5	1	5	16
4. Important ideas were clearly stated and explained			
1			
2			
3	2		
4	17		
5	14		

5. Presenter(s) responded effectively to questions and comments			
1			
2			
3			
4	12		
5	21		
6. Overall, I found the session valuable.			
1			
2			
3	1		
4	12		
5	20		
7. Time allowed for the session was:			
Too short			
About right	31		
Too long			

8. The most useful part of the training was:			
	It was all a great learning experience		
	Customer Support		
	Safety Discussion - esp. Chris clarifying when to call 911		
	Safety		
	Adult programming		
	Safety Best Practices		
	Safety Best Practices		
	Safety		
	Customer Service		
	Safety Best Practice		
	Customer Service		
	Adult programming ideas		
	Arwen Unger		
	Chris Daugherty		
	Adult programming & safety		
	Learning of ways to interact more effectively with troubled patrons		

	I enjoyed the adult programming talk. Introductions were a lot of fun.
	When something feels off, trust your gut. Call 911
	Adult programming, Safety
	I really enjoyed the safety best practices session
	The officer was great
	Both safety training and adult services ideas
	1. Safety discussion 2. adult programs
	Safety from officer Daugherty
	Adult programming/ Customer Service/ Safety
	All of it!
	Customer Service
	Taking what I learned back to my job
	I appreciate the collaborative nature of these inservices with other libraries within our district
	other people who experience the same issues in the workplace
	Really enjoyed the adult programming discussion
	Adult program ideas, safety info
	The safety part
	Umatilla County's Safety Officer
	This was a great inservice. I would like to see an opener activity that teaches a simple skill

9. In order to make this training better, I suggest:			
	Continue to bring in outside experts for presenters		
	I found this training quite informative		
	Customer service is good		
	Listening training was not as strong as it could have been		
	Less introduction time		
	More case study discussion time		
	Maybe start at 9 or 9:30		
	I really liked this inservice. It was fun.		
	It went well, but it can be difficult to sit for so long		
	Line Dance was superfluous		
	This was great!		
	Nothing		
	An activity after eating, the food was delicious but made me sleepy		
	Not sure. I thought this was a great training. Loved the circle opener. I was able to get to know others		
	I feel that it was well done, thank you for your time and sharing your ideas		
	Nothing		

10. Other training or workshops I would like to see:			
	Marketing		
	Readers' Advisory		
	An Oregon/PNW author		
	Self defense course		
	Grantwriting workshop - how to find and write them		
	Helping patrons with other resources like school grants, concealed carry permist, online classes		
	Privacy - how to deal with police when they want info they should have a subpoena for		
	Teen programs		
	I would love a presentation on strategies for increasing your # of cardholders		
	Marketing programs at the library		
	Summer Reading idea sharing		
	Dewey Decimal Contest!		
	More adult programming/ bilingual services		
	Maybe book repairing		
	More patron programs		
	Children programming ideas		
	each library discuss and present 10-15 minutes about last six month's what is happening		
	Latino Outreach/ Reforme, Adult outreach		
	Continue with customer training		
	How to work with public to come to the library		
	More ideas for adult programming		
	How to make our library more inviting		
	How to put up displays		
	Mental health oriented customer service (not taught by police but an actual QMHP)		
	Customer Service is always great		
	Computer skills for adults; email; buying bus tickets; etc. sending important information to patron's own account		
	I would like to have a gathering with all the libraries to discuss ideas about the Summer Reading Program		
	Simple Story time - Safety should be at least one time per year - The Narcan was very informational		

11. Recommendations for people to serve on an In-service planning committee?	
	Joan Mielke Earl
	Sharon Reyes
	Mark Rose
	Rhina Barhona

12. Additional comments:			
	Great food this time		
	Lunch was great!!		
	Delicious lunch!		
	Thank you - fantastic job as usual :)		
	Going good		
	Plenty of food this time		
	Thank you		
	I found today informative		
	Great job guys!!!!		
	It was all good. Food was great!		
	Lunch was awesome! Thanks for your preparation and hard work!		
	Great meeting Great lunch too		
	Thank you!		
	Thank you for full tummy		
	Overall, I really enjoyed today's inservice. I found it very informative		
	:)		
	Thank you for a fun and informative day		
	The food selection was wonderful! More bathroom stalls. Library T-shirts! Themes to dress up		
	I liked hearing everyone's favorite book recommendations. There should be a list published so we could all see them and read		
	Always full of great information! Inservice is fun :)		