



COORDINATED REFERRAL

Striving to coordinate services to children and families across systems regardless of need, qualifying factors, or initial barriers.

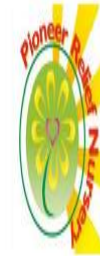


Coordinated Referral effort across all 3 counties involved several partners and the goal is to continue to engage partners from all sectors of the community.

- Web-based referral system that seeks to link families to services effectively and efficiently.
- Once a family submits an application they will be contacted within 2 business days.
- Minimal efforts needed on the part of partners to participate.

PARTNERS IN DEVELOPMENT

Umatilla Morrow Head Start
Eastern Oregon Head Start
Child Care Resource & Referral
WIC
Umatilla County Public Health
OCDC
Healthy Families of Oregon
Nurse-Family Partnership
OPEC
Blue Mountain Early Learning Hub
InterMountain ESD
Pioneer Relief Nursery



Strengthening Families,
Keeping Children Safe
541-215-1017
715 SE Court St.
Pendleton



Did you ever need help & not know where to go?

Welcome to No Wrong Door!



No more revolving door, No more falling through the cracks, No more runaround...

No Wrong Door!

Make a referral for yourself or help someone you care about today!



How do I make a referral?



Click the "No Wrong Door" icon on any partnering website, or



Scan the barcode

Someone will connect with you in 2 business days and link you up to services.



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& not know where to
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Download the QR reader app!
Android: Google Play “QR Code Reader”
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HOW IT WORKS



STEP 1. A FAMILY SUBMITS AN ONLINE APPLICATION OR IS ASSISTED BY A SYSTEM NAVIGATOR

STEP 2. ACCORDING TO ZIP CODE, THE APPLICATION IS AUTOMATICALLY ROUTED TO ONE OF 4 POINT PEOPLE IDENTIFIED BY REGION:

- a) Union County---representative from Eastern Oregon Head Start
- b) East Umatilla county---representative from Umatilla County Public Health
- c) West Umatilla County---representative from Umatilla-Morrow Head Start
- d) Morrow County---representative from Morrow County Public Health

STEP 3. A system navigator in the family's geographic region will contact the family to begin the helping process within 2 business days of the submission of the application

STEP 4. System Navigator assists family in assessing and accessing resources needed

STEP 5. System Navigator enters date of contact with family onto a secure, excel google doc that is monitored by Blue Mountain Early Learning Hub staff

BLUE MOUNTAIN BUILDING BLOCKS APPLICATION

<https://Umchs.com/blue-mountain-building-blocks>

CHALLENGES



- Marketing system to potential partners
- Getting the word out to clients

SUCCESSSES



- Development of a universal application
- Efficient on-line application for families that is also mobile-friendly
- Coordination of efforts amongst several partners from different sectors

QUESTIONS



- Contact Cade Burnette at cburnette@umchs.org or (541)564-6878