



**Umatilla County Special Library District
Staff In-Service Training
Pendleton Public Library
Friday, November 4, 2011**

8:30 – 9:00

Sign-In & Welcome

9:00 – 9:30

**Library District Board - Q & A
(Community Room)**

9:30 – 10:30 - Choose one

Facebook & Social Media for Libraries panel

Jennifer Davison, *Adams Public Library*; Perry Stokes, *Baker County Library District*, Buzzy Nielsen, *Hood River County Library District*. Introducer: Kelly Martinez, *Hermiston PL (Community Room)*

Customer Service panel: Good, Better, Best!

Sue Folsom, *Hermiston PL*, Jennifer Riley, *Milton-Freewater PL*, Christine Funk, *Pendleton PL*. Introducer: Bob Jones, *MFPL (Library Circ Desk area)*

10:30 – 10:40 - Break

10:40 – 11:30 - Choose one

OSL – Talking Book and Braille Services (TBABS) Update

Elke Bruton, *Public Services Librarian (Library Circ. Desk area)*

Helping Each Other Panel – Umatilla County Social Services and Public Libraries

Shannon Greer, *CAPECO*, Major Rich Pease, *Salvation Army*, Mary Jane Peterson, *St. Mary's Outreach*, Marta Harvill, *Domestic Violence Services*, Sondra Kirby, *Tonya's House*, Susan Johnson, *CTUIR Public Transit Service*. Introducer: Diane Berry, *Echo City Manager (Community Room)*

11:30 – 12:30 - Lunch

Simply Catering of Pendleton (*Foundation Room – Helen McCune Rec. Center basement*)

12:30 – 1:30

Online & Downloadable Resources Panel: What's happening out there?

Marcia Richmond, *OTLD*, Perry Stokes, *BCLD*, Buzzy Nielsen, *HRCLD*, Heidi Florenzen, *Hermiston PL* and Introducer/Panelist: Heather Culley, *Pendleton PL (Library Circ. Desk area)*

1:35 – 2:30

Sage Library System update

Beth Longwell, *Sage Library System (Community Room)*



*2011 In-Service Training Committee:
Heather Culley – Pendleton PL * Kelly Martinez – Hermiston PL * Bob Jones – Milton-Freewater PL
and Lori Sams – Pendleton PL*